

CAPITAL DISTRICT



August 17, 1999

Morrison & Foster Law Firm
Ms Lynn Cruz
2000 Pennsylvania Avenue NW
Room 5500
Washington, DC 20006-5500

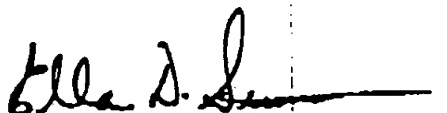
Dear Ms. Cruz:

This letter is in response to your recent communication concerning your Certified #Z526279102. I was disappointed to learn that you did not receive your return receipts from Dr. Zinyu Fr, 3725 Mira Mar Street, Lajolla, CA 92037. Please accept my sincere apology for the inconvenience you have experienced regarding this matter.

Unfortunately, after a thorough investigation, we were unable to locate a record for Certified Article Z526279102. The return receipt apparently became separated from the article while being processed through our system and the envelope was probably delivered as ordinary First-Class Mail. Since you did not receive the service for which you paid, enclosed is \$4.29 in postage to compensate you for loss postage.

Once again, Please accept my sincere apology for the inconvenience and frustration caused. I hope this unpleasant experience will not dissuade you from using our Certified Mail Service again.

Sincerely,


Ella D. Simmons
Consumer Affairs Representative

900 BRENTWOOD ROAD NE
WASHINGTON DC 20066